



Eastern Idaho Public Health

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COVID-19 Daily Report Wednesday, May 20, 2020

Positive COVID-19 Test Results

We have no positive cases to report today.

Current COVID-19 Case Counts

County	Confirmed Cases	Probable Cases	County Total
Bonneville*	18	14	32
Clark	0	0	0
Custer	2	0	2
Fremont	2	1	3
Jefferson*	5	2	7
Lemhi*	1	0	1
Madison*	12	8	20
Teton*	10	1	11
Totals	50	26	76



*Indicates community transmission of COVID-19.

COVID-19 Q & A of the Day

This week, we will be doing an ongoing Q & A segment regarding contact tracing. Please see yesterday's report for an answer to the question, "When a contact tracer has assembled a list of contacts, what's next?"

Question: What are some reactions contact tracers get when they contact people?

Answer: The average person tends to be scared yet understanding when they receive a call about being a contact in a disease investigation. They generally have lots of questions and are happy that someone is checking in on them, asking about their medical status, and providing them help and guidance on next steps.

Another common reaction is frustration, which is completely understandable. Contact tracers ask personal questions and make requests of the contact, like asking them to self-isolate for possibly up to up to 14 days, to help prevent the transmission of disease.

In rare circumstances, there are contacts who are upset and angry about the situation. If this is the reaction, the contact tracer does their best to be sympathetic and offers support and encouragement to the contact.

Tomorrow's Question: What does it take to be a successful contact tracer?