



CLASS FAQ:

WICSmart is a free nutrition education resource that allows you to complete WIC education online or on your mobile device.

- **What do I need to do to complete my class?**

Log-in online at [HERE](#) or download the app from your app store. Select Idaho WIC as your agency.



- **What if I don't have my account number?**

Contact WIC at (208) 522-3823. Once you enter your account number, click on "Remember Me?" if you'd like your device to remember your account number.

- **How many classes do I need to complete?**

You only need to complete 1 class that relates to nutrition for the person in your family you are completing the class for. You can complete multiple classes if any one class doesn't relate to nutrition for all members of your family on WIC.

- **Which class do I need to complete?**

You can complete any class that interests you.

- **What should I do if the classes aren't working properly?**

Call WIC at (208) 522-3823. If you are unable to complete your class, you can still receive benefits. WIC will provide an alternative to the online classes.

(Note: Classes do not advance automatically. When the speaker is finished, an option will appear to click "Next" to advance to the next section of the course. You can save your course and complete it at another time.)

- **How do I know if I've received credit?**

When you click "Done" at the end of the class, the results are sent to WIC. WIC will contact you the month your benefits end. You may receive a text reminder prior to your WICSmart appointment to let you know the day WIC will be contacting you by phone.

